



# *Lessons Learned at NAS Lemoore*

Carol Dillon, CTR N60L  
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# ***NAS LEMOORE LESSONS LEARNED***

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- ☐ Current vs. NMCI
- ☐ Rollout
- ☐ Communication
- ☐ Deployables

# ***CURRENT VS NMCI***

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## **Maintenance between AOR & cutover**

- New/deleted user accounts
- User to app mapping maintenance
- Application upgrades
- Reachback accounts
- ☐ Printing capability
- ☐ Shared & public folder requirements
- ☐ Unique requirements
  - Identified up front
  - Addressed in SCM

# ROLLOUT

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- ☐ Detailed rollout plan
  - Tracked daily
  - Task Order Requirements
  - Seat/Wall Plug locations
  - Asset Management
  - Validating Invoices / Measuring SLAs
- ☐ Adjustment to daily schedule
  - Communication between staging, rollout, CTR

# COMMUNICATION

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- ☐ Managing User Expectations
  - At AOR
  - During rollout
  - After cutover
  - Major changes / System updates
  - Tip of the Day/Week
- ☐ ISF POCs
- ☐ Navy/CTR POCs for Help Desk

# ***DEPLOYABLES***

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- ☐ IT Training
- ☐ Deployment schedules
  - Submission of request to deploy
  - Redirection of e-mail from ship's account
- ☐ Coordination with CNAP, Ship, Base Ops
- ☐ Back up plan
- ☐ RAS vs. deployed vs. another NMCI site

# ***QUESTIONS?***